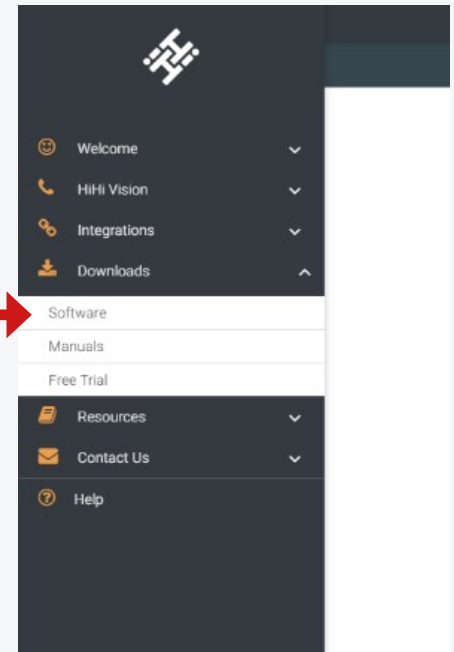


# HiHi Vision V4 Installation Guide

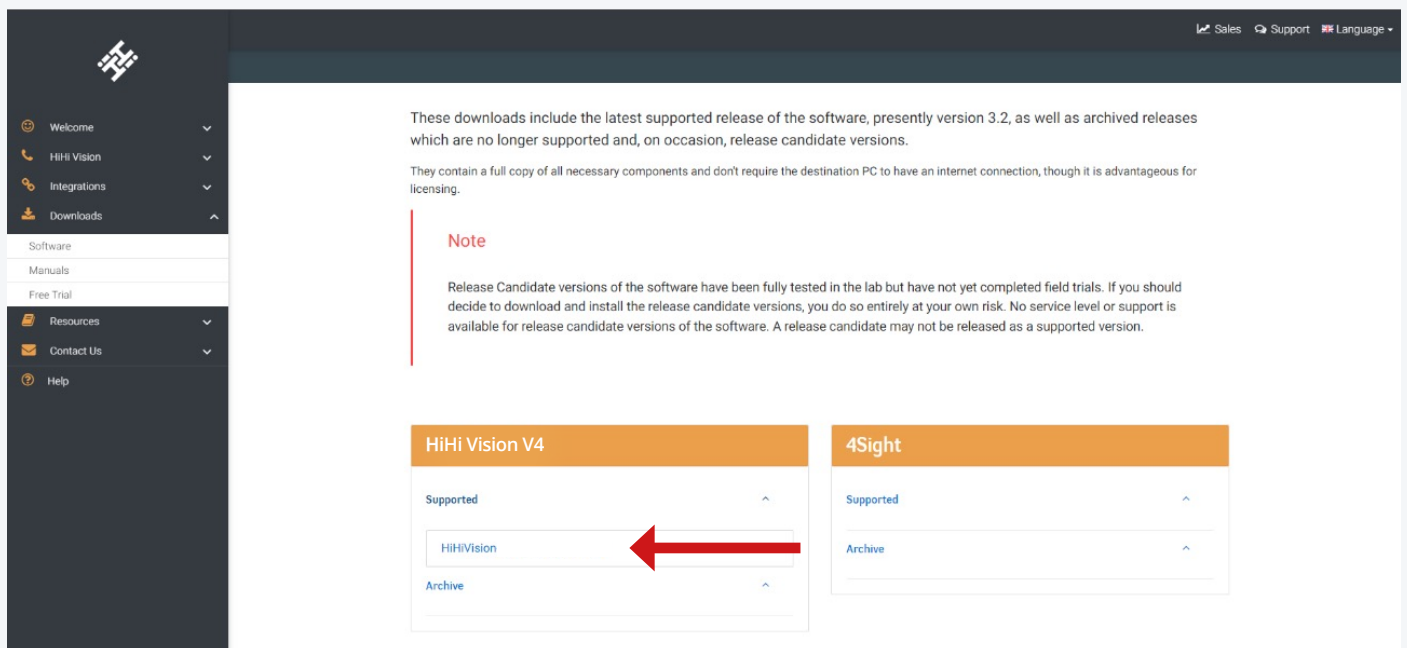


1 Navigate to <https://cti.hihi.co.uk/>

2 From the **Downloads** drop-down in the left-hand menu select **Software**.

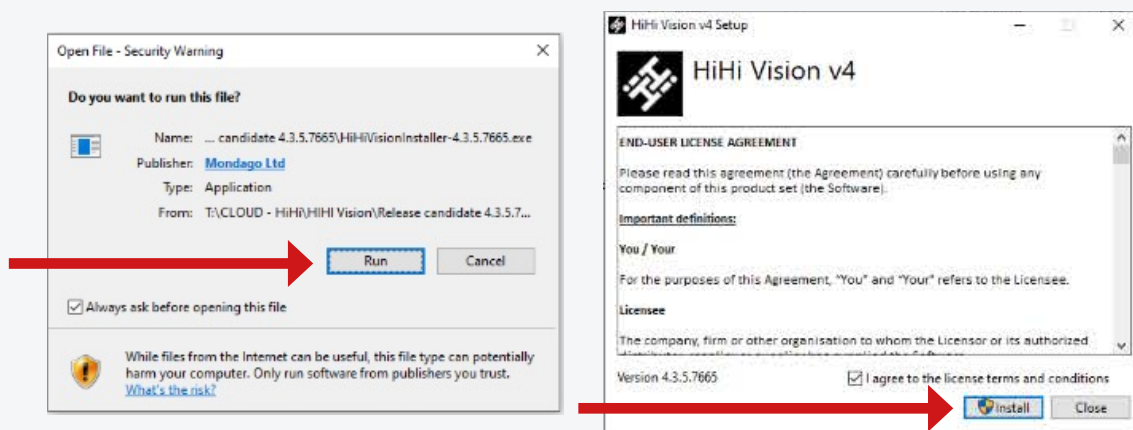


3 Under the **HiHi Vision V4** table, select **Supported** and proceed to download the latest supported version of HiHi Vision.



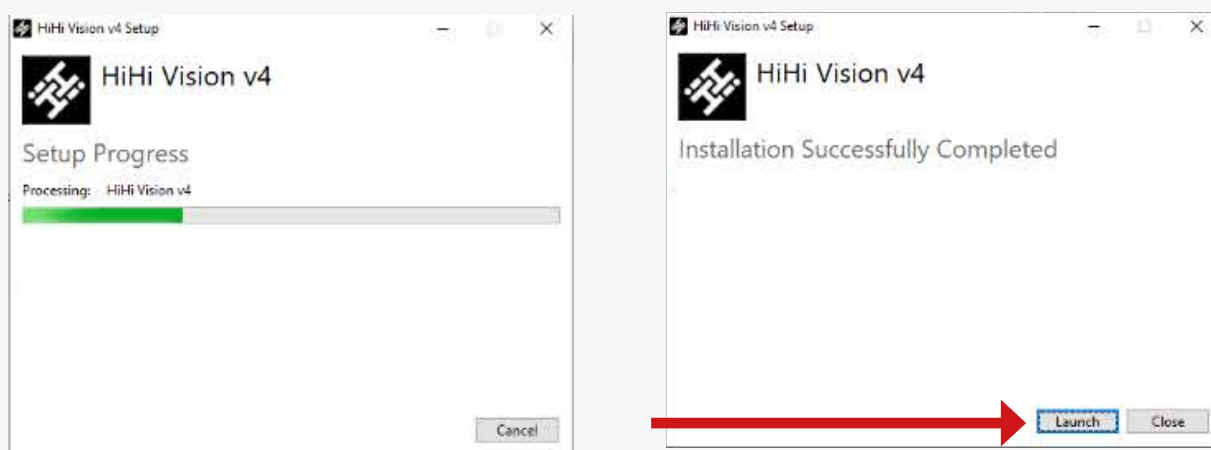
4

Once downloaded, open the file, and **Run** the installation. Read and accept the terms and conditions, and then proceed to **Install**.



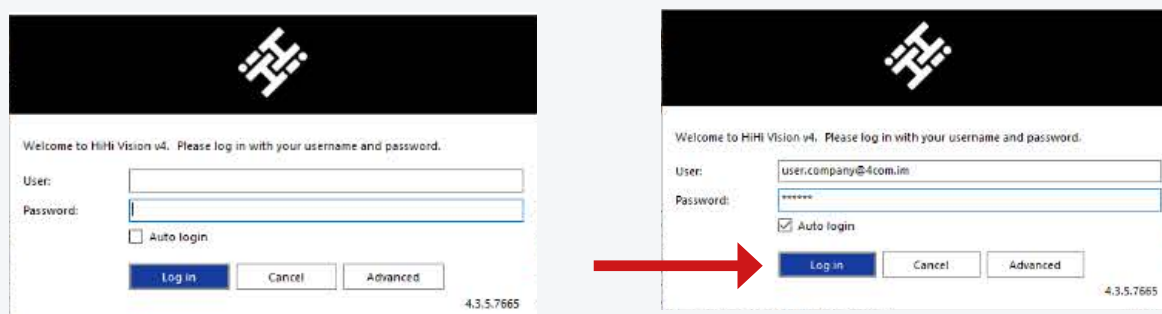
5

The Installation will now run. Once complete select **Launch**.

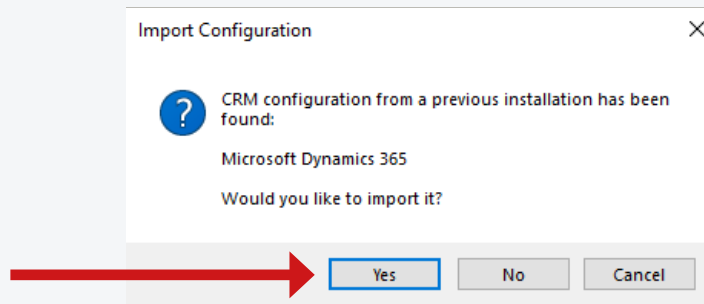


6

The program will now open. Enter your **Username** and **Password** for your account. This is the same login that you use for your desk phone and mobile app. Select the **Auto Login** option and then proceed to select **Log In**.

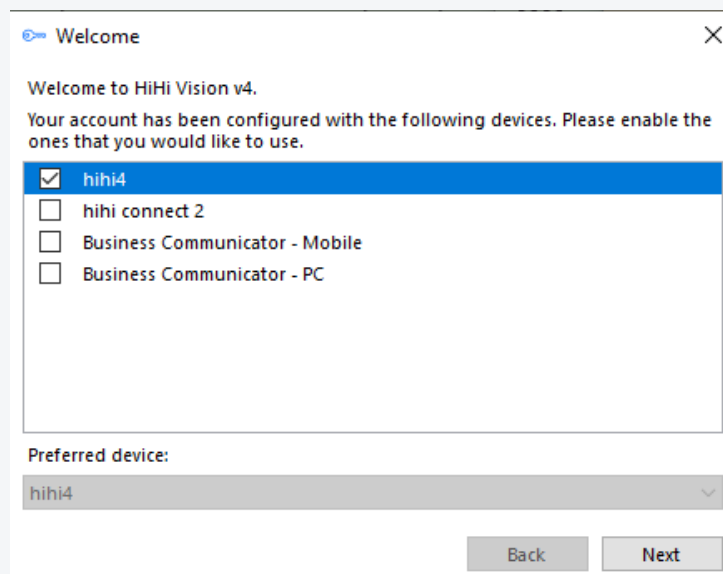


- 7 If you have a previous installation, you may be asked if you want to import settings. Select **Yes**.

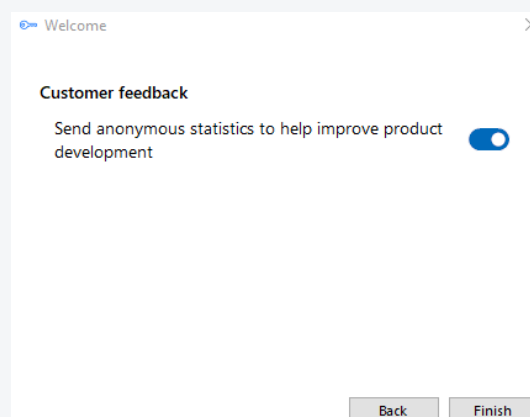


- 8 You will now be presented with the list of devices available on your account. Select the devices you would like to connect to HiHi Vision. This list may consist of your desk phone, your mobile app, and a PC app. For most customers, you will likely only require HiHi Vision to connect to your desk phone and therefore you can untick the others.

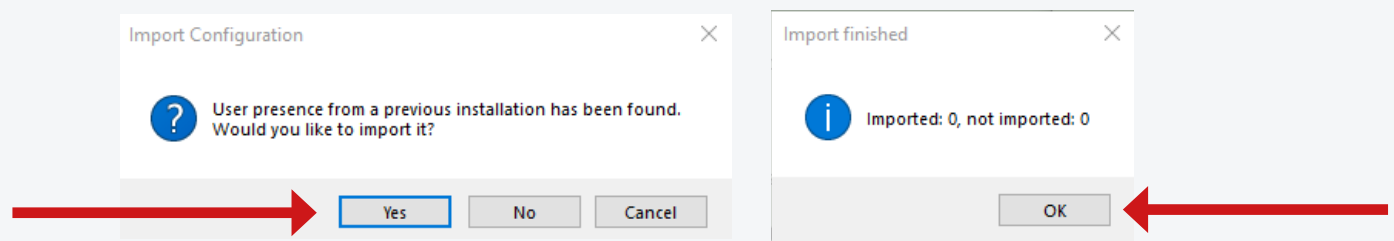
Select **Next**.



- 9 Select **Finish**.



- 10** If you have a previous installation, you may be asked if you want to import settings. Select **Yes** and then select **Ok** to confirm.



**The installation of HiHi Vision V4 is now complete.**